

# MEDIATION SUPPORT UNIT

The Mediation Support Unit (MSU) in the Policy and Mediation Division of the Department of Political and Peacebuilding Affairs (DPPA) is the system-wide service provider on dialogue and mediation assistance providing comparative analysis, support in developing mediation strategies and direct operational and mediation assistance. MSU oversees the Standby Team of Senior Mediation Advisers (SBT), the Secretary-General’s High-Level Advisory Board on Mediation and a roster of mediation support experts.

The Department mobilizes voluntary contributions from Member States through its Multi-Year Appeal (MYA) that calls for \$135 million for 2020 to 2022. The work of MSU relies heavily on MYA resources.

ABOUT	CORE COMPETENCIES	SUPPORT CAPACITY
<ul style="list-style-type: none"> <li>Established in 2006</li> </ul>	<ul style="list-style-type: none"> <li>Strategic and technical support</li> </ul>	<ul style="list-style-type: none"> <li>MSU staff, including in-house experts on ceasefires, constitution-making, and process design</li> </ul>
<ul style="list-style-type: none"> <li>UN system-wide focal point for mediation expertise and support</li> </ul>	<ul style="list-style-type: none"> <li>Capacity building</li> </ul>	<ul style="list-style-type: none"> <li>Standby Team of Senior Mediation Advisers</li> </ul>
<ul style="list-style-type: none"> <li>Provides support to good offices and mediation in conflict prevention and resolution contexts</li> </ul>	<ul style="list-style-type: none"> <li>Mediation guidance, lessons learned, and best practices</li> </ul>	<ul style="list-style-type: none"> <li>Secretary-General’s High-level Advisory Board on Mediation</li> </ul>

MSU’s **Mediation Guidance** documents cover a range of mediation topics, including the principles of mediation; gender and inclusion; natural resource conflicts; and addressing conflict-related sexual violence in ceasefires and peace agreements.

MSU has developed a **Digital Toolkit for Mediators** to help mediators make full use of the opportunities presented by technologies, while also addressing ongoing concerns such as misinformation or malicious use of the cyberspace.

MSU is a member of several **mediation networks**, including the Group of Friends on Mediation; the Mediation Support Network; and the meetings of various regional organizations.

MSU puts **inclusion front and center** in its efforts to promote and support peace to ensure the views and needs of conflict parties and other stakeholders are represented and integrated into a peace process.

MSU takes deliberate efforts to **intensify support and engagement at the local levels** to help build peace from the ground up.

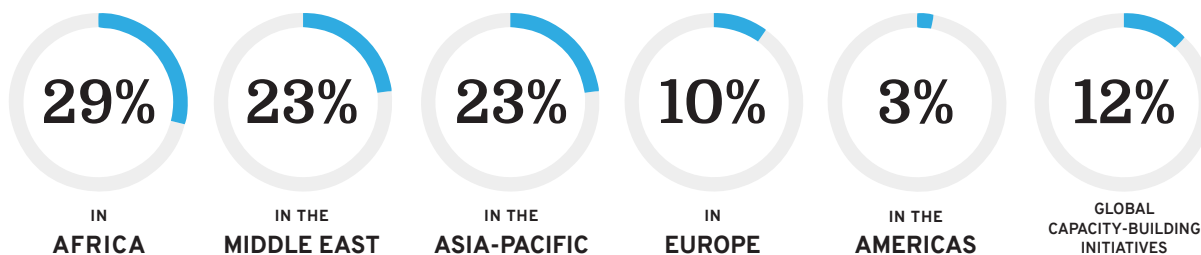
The UN Peacemaker is the UNDP/PPA online mediation support tool. It includes the first database of peace agreements searchable by key thematic issues. [peacemaker.un.org](http://peacemaker.un.org)

# STANDBY TEAM OF SENIOR MEDIATION ADVISERS

Eight experts that can be deployed within 72 hours to deal with a wide range of issues related to peace negotiations, process design, constitution-making, power-sharing, gender issues, security arrangements, transitional justice and natural resources. The Standby Team (SBT) enhances the quality of support available to Special Representatives and Envoys, political and peacekeeping missions and United Nations Country Teams, as well as to regional and sub-regional organizations and other partners.

**116 OPERATIONAL DEPLOYMENTS**  
in approximately  
**25 DIFFERENT CONTEXTS IN 2019**

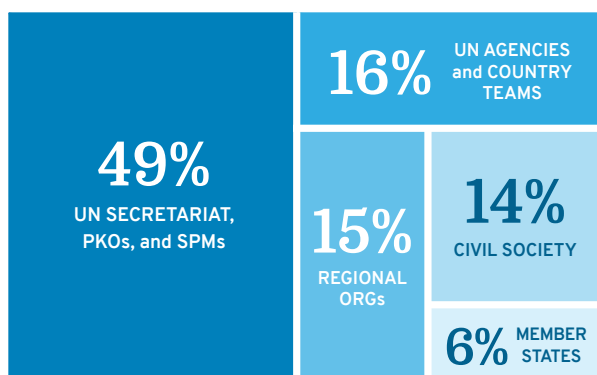
## REGIONAL BREAKDOWN OF SBT SUPPORT IN 2019



## THEMATIC BREAKDOWN



## SBT CLIENTS IN 2019



## SBT & MSU AREAS OF EXPERTISE

PROCESS DESIGN	GENDER AND INCLUSION
CONSTITUTIONS	LOCAL MEDIATION
NATURAL RESOURCES	TRANSITIONAL JUSTICE
SECURITY ARRANGEMENTS	POWER SHARING
NATIONAL DIALOGUES	CAPACITY BUILDING

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